



Here's How It Works...

Yard Waste Season
(April-November 2013)
Pick up begins April 1, and continues through the last week of November

BILLING

- Any past due invoices and service charges (over 40 days) will trigger STOP SERVICE... If stop service occurs for non-payment a restart fee of \$25.00 will be added to your balance due. Payment in full will be required before service will be restarted.
- There is a NSF charge of \$25.00 if a check is returned. Service will be stopped until account is paid in full. (Money Order, Cashiers Check or Credit Card)
- Please make sure your Account Number is on your check, so that payments are applied correctly to your account.
- For your convenience, we accept Visa, Master card, and Discover for bill payment
- Web Payment is available, check for details on your invoice. www.trashbilling.com

YARD WASTE PROGRAM

- Season runs April 1st through the last full week of November.
- Curb carts must be placed at the curb the evening prior to you pickup day. Our routes change on a weekly basis as we continue to grow. There is a \$25 charge for a return pickup.
- Bio-degradable bags can be purchased at any hardware store and require a "extra" sticker to allow for collection. Stickers can be purchased either online www.chefcontainer.com or through our office.
- No plastic bags. Any plastic bags will not be picked up.
- No hot ashes – they will melt the container. \$80 charge
- There is a weight limit of 65 lbs. Containers are not intended for large quantities of sod and or dirt.
- This container is for your grass, trimmings, twigs (under 6" in diameter) & leaves.

HOLIDAYS

- Holiday weeks the pickup will shift to one day later (after the holiday) for the remainder of the week.
- Holidays include: Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas & New Years Day.

MISCELLANIOUS

- If you are going to be moving and will need to transfer or cancel your service, please contact us before you move to make arrangements.
- If you choose to stop your Chef Container service, please contact us to let us know the last day of service & to arrange for a pickup of our curb cart.
- Curb carts are the property of Chef Container. If damaged, destroyed or not returned there will be a charge of \$80.00
- There is a weight limit of 65 lbs. Containers are not intended for large quantities of sod and or dirt. Chef has larger dumpster containers available for your larger projects.

OFFICE HOURS

8:00 am – 5:00 pm Monday – Friday
Closed Saturday & Sunday
*After hours & weekends, please leave a message

Thank you for choosing Chef Container. We appreciate your business.



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